



# Military and Veteran Caregiver Network (MVCN)

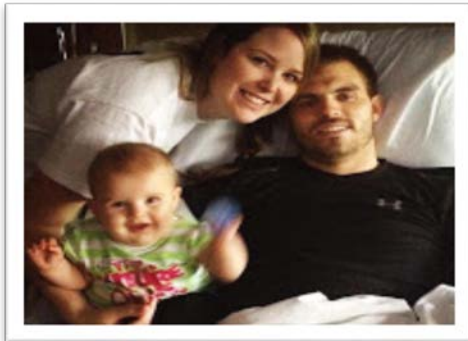
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# Peer Support Need/Services

Need: *Accessible, social connections* = to reduce the consequences of caregiver isolation (poorer physical, psychosocial, employment and financial wellness).

Services: *Secure/customizable, social connections* = evidence-based, best practices in personalized, peer support online/in-person, with training, mentoring, 24/7.

Impact: *Increased social connections* = reduced caregiver isolation (increased engagement, knowledge, skills, hope, physical, psychosocial wellness).



Caregivers – all eras, all relations, all locations (worldwide)

# Innovative Technology

- Technology: *Secure, customized, integrated, peer support portal* = (SalesForce CRM, Litmos LMS, Zoom, Slack) supports chats, discussions, open/closed groups, training, resources, activities, data collection and results reporting.
- Problem Addressed: *Caregiver 24/7 access to safe, customizable sharing* = integrated, multi-modal, personalized, informative, retrievable, sharing spaces for highest quality peer support.



# Innovative Technology

- Benefit Offered: *Social connection through secure, personalized, moderated, programs* = social engagement through content rich, didactic, e-learning, peer training courses (Core Competencies and Knowledge and Skills for Caregiver Peer Supporters) with live, interactive exercises and quizzes.
- Unique Features: *Customized matching platform* = sophisticated algorithm incorporates caregiver priority preferences, personalizes peer mentor/mentee match, provides supervision, and eliminates costly, time-consuming administration.
- Exciting Applications: *Free, secure, 24/7 international, peer support portal* = partners delivering best practice, peer support to caregivers and care receivers and resources and research to the providers and communities which serve them.



# Next Peer Support Services

- Next Services: *Development and delivery* = collaboration w partners in peer supporter role training, expansion of facilitated caregiver partner groups , highlighting partner services in webinars.
- Next Technology Applications: *Applying integrated data collection/research tools* = with academic and think tank partners (e.g. B-MSF sponsored RAND study) to measure and disseminate findings on what works, and why, in peer support.
- Future Technology Applications: *Sharing technology for secure peer support* = collaborating w partners serving mil/vet care receivers and caregivers of special needs populations worldwide.

