



DISCOVER THE POWER OF CONNECTION
VETS4WARRIORS.COM

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Program Overview

“WHO WE ARE IS WHO WE SERVE!”

RESILIENCE BUILDING

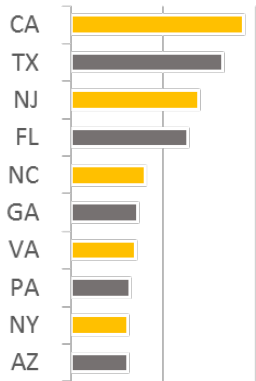


- 24/7 “live” professional, trained veteran peers
- Employ over 40 veterans of all branches and eras
- National “Best Practice” in peer support (DCOE)

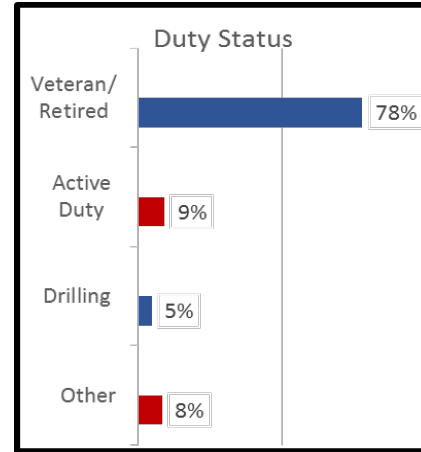
DISCOVER THE POWER OF CONNECTION

Program Overview

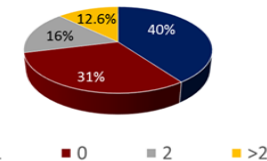
TOP 10 STATES OF CALLERS



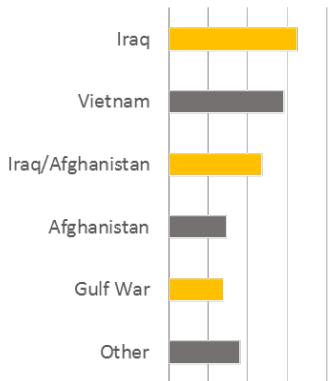
- National/International program
- Over 50% Post 9/11 Veterans
- Integrated peer/clinician relationship
- Collaborative...
- Upstream support prior to reaching the point of crisis
- Affiliated with Rutgers University



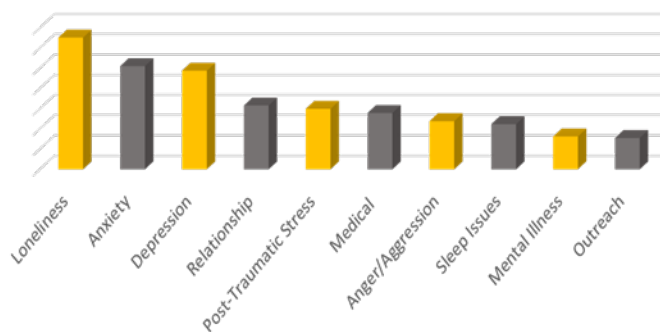
Number of Deployments



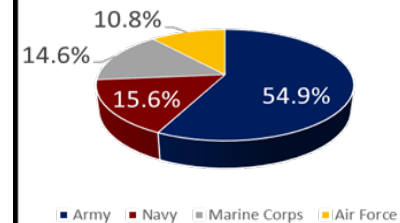
Conflict



Presenting Issues



BRANCH OF SERVICE



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Success Factors

188,046 Peer Contacts since inception
(89,364 Incoming, 91,697 Outgoing
6,945 Chats/social media)

**Over 100
peer
contacts
per day**

Over 2,600 Unique Callers currently receiving on-going
peer support

Currently Average 900-1000 contacts per week

Over 17 years peer experience in our National Call
Center

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Lessons to Share

- Peer/Clinician Partnership
- Employed, Supervised and Trained Veterans
- Average of 5 Peer Support Contacts per case
- Peer Support as a continuum of care – Follow Up!!
- Reciprocal Peer Support Works... “A veteran’s note...”



>60% of callers chose
PEER SUPPORT

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